



PHARMA SERVICES

Our Pharmaceutical Department sources and supplies fine and specialty chemicals to the pharma industry.

ncc.ie

NCC Pharma Services

Your partner in the development and production of pharmaceuticals

With over **50 years of experience**, NCC Pharma Services has unrivalled expertise with the procurement and delivery of quality raw materials. This expertise and experience enable us to guide our customers with their sourcing requirements, in particular when it comes to the development of drug substances and medicines.

From building blocks for API synthesis to coatings for tablets, we can help your organisation simplify and strengthen your supply chain. NCC Pharma Services works with some of the largest global pharmaceutical companies, providing efficiencies and solutions that solve our customer operational supply chain challenges.

Our service offering includes:

- **Dedicated Customer Managers & Supports** – Managing our customers short and long-term challenges and providing guidance and innovative solutions. We have structured our teams, so that your Product Manager, Order Support, and Logistics Professional have specific knowledge of the products you purchase and your particular requirements.
- **Sourcing Expertise** – In-depth market knowledge and due diligence, identifying legitimate manufactures, verifying capabilities and product quality. We have developed internal metrics to source and validate manufacturers on a global level, for your local supply.
- **Quality & Compliance Team** – Maintaining the highest industry standards in quality and compliance. Committed to the Guiding Principles of Responsible Care® and ISO9001:2015 certified. Our quality team prioritises professional development and are always on the forefront of the latest developments in compliance and safety for the products we supply and beyond.
- **Sustainable Products** – NCC is dedicated to a Sustainable future. We offer a full portfolio of Sustainable fine and specialty chemicals.
- **Committed Supply Chain Management Team** – Navigating global challenges in product movement with expertise. From comprehensive supply chain risk assessments to seamless logistics support, we ensure quality checks on raw materials before delivery. NCC's on time in full delivery stats 2023: 98.49%. We solve the supply chain challenges that others cannot.
- **Bespoke services** – Matching purchase specifications, custom labelling, packaging and delivery requirements to exact customer needs. NCC provides custom solutions that solves our customers challenges.
- **Manufacturer Validation** – Prequalification of suppliers ahead of offers. Our validation process goes beyond sourcing and is tailored for resilient consistent supply of new and existing products to your site. We highlight risks and pitfalls frankly with customers and develop specific risk mitigation plans that matches our customers unique needs.
- **REACH** – Strategic outlook of REACH registration, know-how in the application of REACH and experienced in substance registration, CLP and SDS requirements.

NCC Supply Chain and Logistic Solutions



Import & Export Globally
from Manufacturers



Supply from Kilo Scale
to Tankers



The Highest Standards of
Warehousing



Delivery Excellence - On
Time In Full Delivery
Stats: 98.49%



Continued Customer
After Sales Support

About NCC

Founded in 1969, NCC is a leading global raw material and sourcing specialist. Supplying a comprehensive range of materials and ingredients to the pharma and medical device industry, among other sectors. NCC's excellent track record and in-house experts ensure that our customers receive consistently compliant products, solutions and services that have full supply chain traceability and meet the highest global standards. Growing with the challenges of the pharma industry, we are a vital asset in managing raw material requirements for large production campaigns.

Certified to **ISO 9001: 2015**, **Repak** and the **Responsible Care Programs** including **Good Trade and Distribution Practice (GTDP)**. NCC is an **SQAS** assessed company and a regular recipient of industry awards including being a **Deloitte Best Managed Company** since 2014.

Why NCC?



Over 50 Years in business, since 1969



84% of customers surveyed stated that NCC's order delivery reliability exceeded or greatly exceeded their expectations*



Founding Member of PlusChem network



Committed to achieving sustainable value creation. NCC is signed up to Ecovadis and Operation Clean Sweep



Certified to ISO 9001:2015 and committed to Responsible Care



Awarded Deloitte Best Managed Companies since 2014



Good Trade and Distribution Practice (GTDP) Global reach – Accessing European, Asian and American manufacturers via international personnel, trade show participation and our PlusChem alliance

36 Countries we source from

28 Countries we supply to

139 New products sourced 2023

Product Strengths

- Diborons
- Pyridines
- Fluorinated Intermediates
- High Purity Solvents

Reach Registered

- Bis Pinacolato Diboron
- Isopropyl Chloride
- 1,3-Dimethyl-2-imidazolidinone
- Fluoroacetophenone
- Trimethylsulfonium Iodide
- Acetonitrile
- Anisole

Product offering

- Building Blocks
- Intermediates
- API's and Excipients
- Fine Chemicals
- High Purity Solvents
- Protecting and Coupling Reagents
- Catalysts
- Ligands
- Sustainability focused

*NCC's customer survey results July 2024.





“ NCC are **one of our true partners** as is evidenced by the fact that no other supplier supplies more products to our API site ”

What our customers say

In a recent NCC customer survey*:

- ✓ 69% of customers surveyed stated that NCC exceeded or greatly exceeded their expectations when it came to the product or solution quality specification
- ✓ 84% of customers surveyed stated that NCC's order delivery reliability exceeded or greatly exceeded their expectations
- ✓ 69% of customers surveyed stated that NCC's account relationship handling exceeded or greatly exceeded their expectations
- ✓ 77% of customer surveyed agree or strongly agree that NCC provides products and services that enable our company to achieve our sustainability mission and goals
- ✓ 73% of customer surveyed stated that they would recommend NCC to a friend or a colleague

*NCC's customer survey results July 2024.

Contacts

Ireland enquiries

Paul Power

M. +353 87 258 7491

E. ppower@ncc.ie

Christina Stackpoole

M. +353 87 629 0484

E. cstackpoole@ncc.ie

UK enquiries

James Bliss

T. +353 1 613 1400

M. +44 791 775 5022

E. jbliss@ncc.ie

US and International enquiries

Michael O'Callaghan

T. +1 704 777 3355

E. mocallaghan@ncc.ie

NCC House, 42 Lower Leeson Street, Dublin 2, D02FX39, Ireland

T. +353 1 613 1400

F. +353 1 634 0132

ncc.ie